
QUEST Human Resource & Personnel

P 12.27 Corporate Social Responsibility

P 12.27 Corporate Social Responsibility (CSR) Policy.

As a business, FES FM are proud of our contribution both within and outwith the communities in which we operate. Our business will incorporate economic, environmental and social considerations within our thinking and will operate as a socially responsible company at all times.

In order to achieve these aims, FES FM have imbedded the following principals within the culture of our business and within our management systems:

It is the policy of our business to:

- Meet and exceed all relevant legal requirements relevant to our activities.
- Train & mentor our people in the operation of our environmental and health & safety systems.
- Regularly audit and review our systems to ensure they are consistent with best practice and our CSR objectives.
- Employ continuing improvement techniques in order to ensure that our mechanisms for environmental and health & safety continue to evolve.
- Improve our approach to sustainability by making the best possible use of resources and minimising waste by recycling wherever possible.
- Minimise our carbon emissions by sensible use of fuels in both the built environment and our use of transport.
- Minimise the carbon emissions of our customers by employing effective maintenance and replacement strategies.
- Recruit from the communities in which we operate with no discrimination or favour of any kind.
- Provide fair remuneration and benefit packages to our people at all levels.
- Provide a suitably challenging and rewarding working environment for our people.
- Contribute positively in the communities where we operate.
- Work with our suppliers and customers to improve their performance in areas relevant to CSR.

Our people will at all times:

- Behave professionally and with honesty & integrity in our dealings with all parties.
- Act fairly towards all of our stakeholders such as employees, customers, suppliers or sub-contractors.
- Respect the rights of everyone and treat them fairly and with compassion.